



# Powerline Press

## NEWSLETTER

A Supplement of Oklahoma Living Published by Lake Region Electric Cooperative for its members.

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Energy Efficiency  
*Tip of the Month*

Fighting winter chills? A crackling fire in the hearth warms the house, but don't let it heat up your electric bill. To cool energy costs, keep the fireplace damper closed when not in use. Caulk around the fireplace hearth. Double up on wood-earned warmth by lowering the thermostat setting to between 50 degrees and 55 degrees Fahrenheit.

Source:  
U.S. Department  
of Energy



## LREC's Real-Time Outage Map

Lake Region Electric Cooperative has made real-time information on power outages available on its website at [www.lrecok.coop](http://www.lrecok.coop).

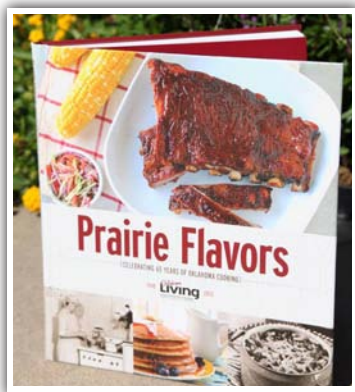
The online web map of Lake Region's service territory displays different options on viewing outages by substations, counties, or zip codes. The information used by the cooperative's outage management system to track outages is the same information members can view through the outage web map. The web map highlights the areas with different colors representing the amount of members affected by the outage. To protect member's privacy and security, the outage map tool does not display outage locations to a specific street address or house.

When outages are occurring, the outage web map is updating constantly with up-to-date live outage numbers. The online outage web map was designed with many audiences in mind, state and local emergency officials, the media, and most



important, the members who want to check the cooperative's system when the weather gets rough.

To report an outage, keep this number handy 918-772-2526 or 1-800-364-LREC. The cooperative outage management system recognizes your phone number if we have it on record and you can report your outage automatically by pressing a few buttons. Please call our offices to update your account records, so our automated phone system can recognize your phone number when you call to report an outage.



## Oklahoma Living Cookbook

A cookbook like this only happens every 65 years. Oklahoma Living magazine is pleased with their 65th Anniversary Celebration Prairie Flavors Cookbook! This cookbook features 297 recipes from past and present, including recipe submissions from Oklahoma Living readers, 192 pages with 90 photos. Join us in the celebration by cooking your way through Oklahoma history. Buy this cookbook for \$29.95 plus shipping and handling at [www.okliving.coop/store](http://www.okliving.coop/store) or you can pick one up from the Hulbert office and you will not have to pay the shipping and handling cost.

# Lake Region in the Community

## Co-op Shows Holiday Spirit in Hulbert and Tahlequah Christmas Parades

Lake Region Electric Cooperative showed its holiday spirit last month. To LREC, this meant living up to the cooperative principle of concern for community and participating in two local Christmas parades.

Many employees volunteered their time and talent to help decorate a company truck along with LREC's new electric vehicle with Christmas decorations and LED lights.

LREC is glad to be a part of the communities it serves.



## Deposit and Connection Fee

Security deposits are calculated by adding the two peak months during the previous year for the service location. If the location does not have 12 months of billing history, the deposit amount is automatically \$300.

Lake Region Electric Cooperative will waive deposits for consumers who have previously established a good payment history with the cooperative or have a good credit score. A \$5 credit check can be processed for the member. These members who have a utility credit score within a range considered to be a good credit risk will not have to pay a deposit. Credit scores are obtained from a national credit index specifically designed for utility use.

Each new account is charged a \$25 application fee payable before service can be started, as well as a \$5

membership fee for new members.

Another option to start service is our prepaid metering account. You start with a \$60 payment which consists of a \$5 membership fee, \$25 application fee, and \$30 going toward your electric credit on your prepaid meter. Your meter starts with the \$30 credit. You will receive a meter reading daily, so your balance will start to decrease once the meter is activated. When your account reaches your low balance notification, the prepaid system will call, text, or e-mail you. As long as you have a credit you will have electric service. You may put more money on your account from one of our office locations, website, or by calling LREC at 918-772-2526. If the meter hits a zero balance the service disconnects automatically.

# December 6, 2013 Winter Storm LREC Sends Crew for Mutual Assistance



Photo by: Larry Manes

Arnold Ratliff, Brent Estes, Jason Youngblood, Ron Daniels, Kevin Botts, and Chance Ryals.

The Oklahoma Electric Cooperatives have a mutual aid agreement. When a neighboring cooperative needs help rebuilding their system, other cooperatives help by sending crews to aid in rebuilding the damaged portions of their system.

Lake Region Electric Cooperative had a crew volunteer their services. Arnold Ratliff, Brent Estes, Jason Youngblood, Ron Daniels, Kevin Botts, and Chance Ryals along with a boom digger, bucket truck, and two work trucks traveled to Hugo in southern Oklahoma to assist Choctaw Electric Cooperative.

Linemen helped by setting poles during their time at Choctaw Electric Cooperative. These men spent several days away from home helping rebuild.

One of the seven principles of cooperatives is cooperation among other cooperatives. Sending a crew to help sister cooperatives is our way of doing business and we know the next time LREC members are in need, help will be on its way.



Ice in Hugo, Okla. Photo courtesy of Karen Bailey-Boone.

Will your household be ready...

# When Winter Packs a Punch!

## Winter Storm Checklist

- Light**  
(flashlights, batteries, avoid candles)
- Heat**  
(blankets, sleeping bags, hats, gloves)
- Water**  
(if you're on a well)
- Food**  
(nonperishable, doesn't need cooking)
- Information**  
(battery-powered radio, DC phone charger)
- Medical**  
(first aid kit, prescriptions, contingency for homebound patients)
- Generator**  
(properly and safely connected to electrical system, adequate fuel)



[www.lrecok.coop](http://www.lrecok.coop)

# SmartHub is here to better serve you

Whether it is a desktop computer, a smartphone or a tablet, Lake Region Electric Cooperative members can access account information anywhere they go!

SmartHub is a simple, safe, and convenient way to access your LREC account, view your bill and payment history, make payments, check your usage, report an outage, as well as update your account information.

SmartHub is available for both mobile apps and web version. The web version is accessible through our website ([www.lrecok.coop](http://www.lrecok.coop)). Click on the Smarthub icon in the middle of the page, then click on the **Online Account Review and Bill Pay** link. The web version allows you to register your accounts to receive notifications for account milestones, such as an approaching or a missed due date. It also allows you to set usage markers to monitor the changes in electricity usage based on events. The web version has a profile page available for members to maintain their personal information, password, security pass phrase and stored payment methods.

The SmartHub mobile app can be downloaded and installed on your compatible mobile phone or tablet device. The web version is internet accessible from any web-enabled device. To get the app for your phone or tablet, simply look for "SmartHub" in the Apple Store or in the Android Market. Search: SmartHub. If duplicates appear, the correct app is provided by our partner, National Information Solutions Cooperative (NISC). The app will be free to download and install.



## View & Pay

Secure, convenient access, see payment history, make payments

## My Usage

View your monthly usage to manage your account

## My Profile

Keep your account information updated easily



## Smart LREC account management

### Board of Trustees

Gary Cooper .....Pres.  
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 Martin Walls .....Dir. of Operations  
 Stanley Young .....Dir. of Marketing  
 Larry Mattes .....Editor  
 Tina Glory-Jordan .....Attorney

### Office Hours

Monday-Friday  
 8:00 a.m. - 4:30 p.m.

### Telephone

800-364-LREC or  
 918-772-2526

### Website:

[www.lrecok.coop](http://www.lrecok.coop)

### Locations

Hulbert, Wagoner &  
 Tahlequah, OK.

### Main Office Address

P.O. Box 127  
 Hulbert, OK 74441

### Hidden Account Number

Look for your account number hidden in this issue of the *Powerline Press*. If you find your number, Lake Region Electric will credit your next bill.

To claim your credit, notify LREC's Hulbert office by phone or mail during the month of publication.

The amount increases by \$10 with each issue your prize goes unclaimed to a maximum of \$50.

For more information, call [800-364-LREC](tel:800-364-LREC) or [918-772-2526](tel:918-772-2526)

**Cooperative bylaws** are available upon request at Lake Region Electric Cooperative's office in Hulbert.