

DUAL FUEL HEAT PUMP REBATE APPLICATION

Member must: 1) Be in good standing with the Cooperative; 2) Complete application in full; 3) Sign; 4) Submit with COPY of receipt within 90 days of purchase



Get a rebate from your electric cooperative!
TERMS AND CONDITIONS APPLY

Rebate recipients may be asked to participate in a future survey by e-mail invitation or by phone.

| MEMBER INFORMATION | | | | |
|--|--------|------|-----------------------|--|
| Name: | | | Co-op Account Number: | |
| Address (where unit is installed): | | | | |
| City: | State: | Zip: | Phone: | |
| Mailing address (if different than installed address): | | | | |
| City: | State: | Zip: | Install date: | |
| Email address: | | | | |

Version 2.0 March 11, 2019

UNIT MUST USE FOSSIL FUEL FOR BACK UP

See back of form for terms and conditions.

RESIDENTIAL INFORMATION Member must complete this section.

| Check one: | Check one: | Is this rental property? | Did rebate influence your purchase decision? | How many people live in the home? | |
|---|----------------|--------------------------|--|---|-------------------------|
| PRIMARY HOME | NEW HOME | YES | YES | | |
| VACATION HOME | EXISTING HOME | NO | NO | | |
| Home type (check one): | Single family | Multi-family | Town home | Condo | Other |
| Existing method to HEAT your home (check one): | Gas-forced air | Electric-forced air | Electric baseboard | Air source heat pump | Ground source heat pump |
| Existing method to COOL your home (check one): | Central air | Window air | None | Air source heat pump | Ground source heat pump |
| Type of BACK UP heating system used by the new system: | Natural gas | Propane | Fuel oil | NOTE: Wood burning systems and electric resistance units are not eligible for this rebate. | |
| How did you hear about our rebates? | Radio | TV | Newsletter | Mailing | Employee |
| | Contractor | Builder | Newspaper | Other | |

HEAT PUMP INFORMATION Member must complete this section.

| | OLD UNIT 1 | OLD UNIT 2 | NEW UNIT 1 | NEW UNIT 2 |
|-------------------------|------------|------------|------------|------------|
| MANUFACTURER: | | | | |
| MODEL: | | | | |
| HSPF: | | | | |
| SEER: | | | | |
| CAPACITY (TONS): | | | | |
| REBATE AMOUNT: | | | | |
| REASON FOR REPLACEMENT: | | | | |

MEMBER SIGNATURE (Certifies that the appliance(s)/unit(s) listed meet program requirements and that they are installed at the address listed. I agree that the cooperative may verify installation at the address listed.)

COOPERATIVE IS RESPONSIBLE FOR MAINTAINING ALL RECEIPTS AND DOCUMENTS RELATED TO THIS APPLICATION

Cooperative approval signature:

DUAL FUEL HEAT PUMP REBATE QUALIFICATIONS

ELIGIBLE MEMBERS

- Residential members in good standing with the cooperative are eligible for rebates when buying qualifying dual fuel and mini split heat pumps.
- The structure in which the member resides must be a permanent structure on a permanent foundation on the land owned by the member.
- Rebates are limited to eligible services (homes, lake homes, shops, barns, etc) that purchase more than 6,000 kilowatt-hours of electricity from the cooperative on an annual basis.

ELIGIBLE HEAT PUMP EQUIPMENT

- Equipment must be installed by a certified dealer and meet the ENERGY STAR +2 SEER rating of 17
- Dual fuel heat pumps must use a fossil fuel for back-up heating requirements - wood burning systems and electric resistance units are NOT eligible for a rebate.
- Heat pumps that receive rebates **may be subject to cooperative load control programs.** The participant agrees to allow the cooperative to control their heating and cooling equipment now or in the future.
- Rebates are limited to a maximum of 50 tons commercial and 10 tons residential per facility.
- *Space Heating:* The heat pump may be used to replace existing heat pumps, electric resistance or fossil fuel equipment in the home.

REBATE DETAILS

- Limit of two rebates per application. Attach additional sheets for more than two units.
- The application must include all the information requested on the front of this application.
- Recipients of rebates may be requested to participate in a future survey by phone or e-mail.
- **INCOMPLETE APPLICATIONS WILL NOT BE PROCESSED AND WILL BE RETURNED TO THE MEMBER**
- Please allow 6-8 weeks for rebate processing. Please keep a copy for your records.
- The rebate amount is limited to 50 percent (50%) of the total cost of the unit

DISCLAIMER

The cooperative is not responsible if your contractor, retailer, builder or other party provides you with inaccurate information about the amount or conditions of the actual rebate. The cooperative will not rebate equipment that has been mislabeled, misrepresented or previously owned. The cooperative reserves the right to inspect the equipment and its installation at the address indicated on the front of this application. The cooperative is not responsible for any lost, late, stolen, ineligible, misdirected or postage due mail. All completed applications will become the property of the cooperative. Rebate qualifications and amounts are subject to change at the cooperative's discretion and the program may end at any time without notice.

SEND COMPLETED APPLICATIONS TO YOUR LOCAL ELECTRIC COOPERATIVE



**Safety Award Rebate & Consumer Database Survey
FOR OFFICE USE ONLY**

Total Rebate Amount

Rebate Date

****ALL INFORMATION MUST BE FILLED OUT IN ORDER TO RECEIVE THE REBATE****

Account Number

Substation

First Name

Street or PO Box

State

Map Location

Phone

Last Name

City

Zip

I. Your Rebate -----

1. What heating, cooling, or home appliance(s) did you install to qualify for rebate? (all that apply)

Electric water heater Air source heat pump

Heat pump water heater Programmable thermostat

Geothermal (ground source) heat pump Window air conditioner

2. If this was installed as part of your new home construction, who was your builder/contractor?

II. Electric Water Heater Installation -----

3. Water heater model number:

4. Water heater rebate amount:

5. Date water heater installed:

6. Water heater manufacturer:

7. Water heater capacity (gallons):

8. This water heater is replacing:

None, new construction/installation Natural gas water heater

Propane water heater Electric water heater

Other

III. Heat Pump Water Heater Installation -----

9. Heat pump water heater model number:

10. Heat pump water heater rebate amount:

11. Date heat pump water heater installed:

12. Heat pump water heater manufacturer:

13. Heat pump water heater capacity (gallons):

14. Heat pump water heater energy factor:

IV. Heat Pump Installation -----

15. Heat pump model number:

16. Heat pump rebate amount:

17. Date heat pump installed:

18. Heat pump manufacturer:

19. Tons:

20. SEER/EER:

21. Is heat pump variable or 2 speed? Yes No

22. Is there a water heater attached? Yes No

23. For air source heat pump, please select type.

Dual fuel Geothermal Mini-split

24. What type of back-up (supplemental) heating system do you have?

Existing gas furnace New gas furnace New electric furnace

Electric strip heat Wood Other

Existing electric furnace None

25. What type was your previous air conditioning system?

Heat pump Window unit Other

Central air Central air None

26. Who installed your heat pump?

27. This heat pump is replacing:

None, new construction/installation Electric resistance heat

Air source heat pump Natural gas furnace

Ground source heat pump Propane gas furnace

Electric baseboard/ceiling cable Wood

Other

Continue on reverse----->

Account Number (*Page Link, must match page 1)

V. Programmable Thermostat -----

29. Thermostat model number:
30. Thermostat rebate amount:
31. Date thermostat installed:
32. Thermostat manufacturer:
33. Cooling tons controlled:
34. SEER of unit:

VI. Energy Star® Appliance Installation -----

35. Window unit model number:
36. Window unit rebate amount:
37. Date window unit installed:
38. Window unit manufacturer:

VII. Purchasing Decisions -----

39. When you made the decision to purchase this unit, what were the most important factors influencing your purchase? (all that apply)

- | | |
|---|--|
| <input type="checkbox"/> Availability of rebate | <input type="checkbox"/> Special co-op financing |
| <input type="checkbox"/> Safety | <input type="checkbox"/> Dissatisfaction with other fuel |
| <input type="checkbox"/> Cleanliness (no vents/exhaust) | <input type="checkbox"/> Warranty/service contract |
| <input type="checkbox"/> Dissatisfaction with previous unit | <input type="checkbox"/> Other |

40. How long did you research or browse before deciding to buy?

- | | | |
|---|---|---|
| <input type="checkbox"/> Less than 2 days | <input type="checkbox"/> 1 week - 1 month | <input type="checkbox"/> More than 6 months |
| <input type="checkbox"/> 2 days - 1 week | <input type="checkbox"/> 1 month - 6 months | <input type="checkbox"/> I didn't decide |

41. Who made the decision to buy this unit?

- Home owner Builder Contractor Other

42. How did you first learn about the rebate? (pick one)

- | | | |
|---|---|---|
| <input type="checkbox"/> Newspaper | <input type="checkbox"/> Brochure/direct mail | <input type="checkbox"/> Friend/relative |
| <input type="checkbox"/> Radio | <input type="checkbox"/> Appliance dealer | <input type="checkbox"/> Cooperative website |
| <input type="checkbox"/> TV | <input type="checkbox"/> Builder/contractor | <input type="checkbox"/> Manufacturer website |
| <input type="checkbox"/> Cooperative newsletter | <input type="checkbox"/> Co-op employee | <input type="checkbox"/> Other |

43. When making this purchase decision, what were your **most important** sources of product information? (all that apply)

- | | | |
|---|---|---|
| <input type="checkbox"/> Newspaper | <input type="checkbox"/> Brochure/direct mail | <input type="checkbox"/> Friend/relative |
| <input type="checkbox"/> Radio | <input type="checkbox"/> Appliance dealer | <input type="checkbox"/> Cooperative website |
| <input type="checkbox"/> TV | <input type="checkbox"/> Builder/contractor | <input type="checkbox"/> Manufacturer website |
| <input type="checkbox"/> Cooperative newsletter | <input type="checkbox"/> Co-op employee | <input type="checkbox"/> Other |

VIII. Your Heating & Cooling Systems -----

44. What fuel does your water heater use?
 Electricity Natural gas Propane Other

45. Approximately what year was your water heater installed?
 1980 or before 1990-1999 After 2009
 1981 - 1989 2000- 2009 New with rebate
46. What is your home's main source of heat?
 Electricity Propane Other
 Natural gas Wood
47. Approximately when was your heating system installed?
 1980 or before 1990-1999 After 2009
 1981 - 1989 2000- 2009 New with rebate
48. What type of air conditioning system do you have?
 Geothermal heat pump Central Air Evaporative cooler
 Window unit Air source heat pump None

IX. Your Home -----

49. Do you own or rent your home? Rent Own
50. How many square feet of living space do you have?
 Less than 1,000 1,500 - 1,999 2,500 - 2,999
 1,000 - 1,499 2,000 - 2,499 3,000 or more
51. Approximately when was your home built?
 Before 1980 1990 - 1999 After 2009
 1980 - 1989 2000 - 2009 New construction
52. Which best describes your account?
 Single family residence Vacation/seasonal home
 Mobile/modular home Farm
 Apartment/condo/duplex Non-residence
53. Which of the following do you use in your home? (all that apply)
 Satellite dish Standby generator 1 personal computer
 Security light Generlink 2 or more computers
 Security system Life support Surge protection
54. What type of Internet access do you have, if any?
 None Satellite
 Dial-up Land-based wireless
 Cable broadband Other
 DSL/T-1

55. E-mail address:

X. Other Information -----

56. Age of the primary account holder:
 Under 25 35 - 44 55 - 64 75+
 25-34 45-54 65-74
57. How many people live in your home?
 1 2 3 4 5 6+
58. What is the occupation of the primary account holder?
 White collar Farmer/agriculture Retired
 Blue collar Professional Unemployed/disabled
59. What is the highest education level of the primary account holder?
 Less than high school diploma Some college
 High school graduate/GED College graduate
 Vocational/Trade training Graduate or professional school